

Booking terms

BOOKING TERMS

1. The booking must be made via our website, is strictly personal and cannot be transferred to others.
2. A deposit of 30% of the total amount due for the stay is required, and has to be paid within 5 working days from the date of reception of the offer. If we do not receive the required amount within 5 days, the booking will be automatically cancelled. After receiving the deposit, a confirmation e-mail will be sent. The acceptance of the booking and cancellation conditions is understood.
3. A final balance payment equal to 70% of the total amount has to be paid within 7 days before the arrival date. After receiving the amount, we will send the final confirmation. The tourist tax is not included in the booking amount and will be paid on arrival at the reception.
4. You can express your preference for a specific pitch or mobile home number upon payment of € 40,00 fees, to be paid together with the final balance and not refundable. In case of necessity, the Management is always entitled to replace the expressed number with another one of the same typology.

TYPES OF PAYMENT

1. Bank transfer, specifying the booking number in the

description; bank commissions are to be paid by the client

BANCA MONTE DEI PASCHI DI SIENA
DESENZANO DEL GARDA BRANCH
IBAN: IT53 (letter) O 0103054460000010220724
BIC/SWIFT: PASCITM1102

PLEASE INDICATE YOUR BOOKING OFFER NUMBER.
CONSIDER 5 WORKING DAYS FOR THE RECEIPT
OF THE BANK TRANSFER

2. Credit card with online payment:
in the personal area, by clicking on the link sent via e-
mail. American Express and Diners cards are not accepted;

CANCELLATION RULES

CANCELLATION POLICY PITCHES

Guests who wish to cancel their booking are entitled to a refund as follows:

- within 7 days before the arrival date the entire deposit will be refunded except for a penalty amount of € 50,00, or the amount paid if lower, as booking fee.
- from the 6th day before the arrival date, the entire deposit amount will be withheld.
- any cancellation communications must be sent in writing to the e-mail booking@campingsanfrancesco.com

CANCELLATION POLICY MOBILE HOMES

Guests who wish to cancel their booking are entitled to a refund as follows:

- up to 30 days before arrival: full refund of the amount paid;
 - from 29th to 15th day before arrival: 30% penalty;
 - from the 14th to the 7th day before arrival: 50% penalty
 - from the 6th day to the day of arrival: no refund.
 - any cancellation communications must be sent in writing to the e-mail booking@campingsanfrancesco.com
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- In case of no show without notice, the reservation will be cancelled at 8.00 o'clock the next day.
 - In case of interruption of the booked stay or early departure, no amount will be refunded.
 - Minors can stay only if accompanied by a parent or if the parent transfers the full responsibility of the child to another adult staying and who assumes this responsibility by signing the form (see below)
 - The Management reserves the right, in case of need, to replace the booked resource with another of the same category or higher category
 - Prices may vary in the event of tax changes
 - It is advisable to take out an insurance policy in advance in case of cancellation of the booking