

# CPH

PEVERO HOTEL

*your exclusive stay*

## TERMS AND CONDITIONS

These terms and conditions are attached to the offer, regarding a request for a stay at the CPH | Pevero Hotel in Porto Cervo. The offer is subject to the following conditions, based on the negotiation between the parties and which are listed below:

### Reservation confirmation

A deposit of 30% of the full amount of the stay is requested to confirm the reservation. The reservation will be completed and definitively confirmed by the CPH | Pevero Hotel only after acknowledging of receipt of the deposit payment by the bank and after having sent a "Booking Confirmation" to the customer.

### Terms of Payment

The deposit can be paid by bank transfer or Credit Card.

#### • Bank details for transfer

BENEFICIARY	<b>ITI Sardegna S.r.l.</b>
BANK	<b>Banco di Sardegna S.p.A. Ag. 559, Olbia</b>
IBAN	<b>IT64E0101584988000070151915</b>
SWIF CODE	<b>BPMOIT22XXX</b>

#### • Credit Card

You can make the payment through our safe banking gateway using your credit card through the "SecureCode" portal: <https://www.cphpeverohotel.com/en/click-to-pay/>  
After the payment please send a copy of the bank transfer by mail to [booking@cphpeverohotel.com](mailto:booking@cphpeverohotel.com)

### Cancellation Policy

In case of cancellation, the Hotel will apply the following cancellation fees, calculated on the paid deposit.

#### **In low season (14 April/23 July and 19 September/2 October)**

100% reimbursement of deposit for cancellations received 3 days before arrival  
No reimbursement of deposit for cancellations received 2 days before arrival

#### **In medium season (24 July / 2 August and 26 August / 18 September)**

100% reimbursement of deposit for cancellations received 7 days before arrival  
No reimbursement of deposit for cancellations received 6 days before arrival

#### **In peak season (3- 25 August 2022)**

100% reimbursement of deposit for cancellations received 14 days before arrival  
No reimbursement of deposit for cancellations received 13 days before arrival  
For cancellation of bookings with "Not refundable rates", the penalty will be 100% of the full stay, regardless of the date of cancellation.  
For cancellation of bookings with "Special Offers", the penalty will be 30% of the full stay, regardless of the date of cancellation.  
In case of advanced departure, the hotel will charge for the full stay.