



SAFETY HOLIDAY PROTOCOL

According to the guidelines of the World Health Organization and the Italian Government, ITI HOTELS takes measures for all their hotels, aimed to guarantee a safe and pleasant holiday.

COMMON AREAS

- Social distancing must be maintained in all areas of the resort (at least 1 meter from other guests and staff members);
- Face masks to be always kept with and to be used in all common areas, internal and external (where the social distancing is not permitted);
- Hand sanitizing stations are available in the common areas for all guests and staff;
- Common areas are regularly cleaned and sanitized thanks to the usage of a nebulizer machine with 0.5% hydrogen peroxide's product;
- Possible temperature's check for all guests upon arrival in the hotel and upon every first access to the breakfast area. The body temperature must be below 37.5 degrees.
- Temperature's check will be necessary for each member of staff upon arrival at work. The body temperature must be below 37.5 degrees.
- Access to the elevator is only allowed at the same time for family members or for guests living in the same room. If you have no special needs, we recommend using the stairs;

CHECK-IN

- Plexiglass panels are placed on the check in desk to reduce the contact with reception staff;

ROOMS

- All rooms are cleaned and sanitized daily, thanks to the usage of nebulizer machines with 0.5% hydrogen peroxide solutions;

RESTAURANTS & BARS

- Tables in bars, restaurants, and breakfast area have been reduced to maintain the safety distances prescribed by the authorities. All tables and chairs are regularly cleaned and sanitized after every single use;
- Food and beverage services are regularly guaranteed. Lunches and dinners will be served at the table and breakfast with assisted buffet service.

POOL & BEACH

- Pool services is available from June 1st to September 30th;
- Sun beds and sun umbrellas by the beach have been reduced to maintain the safety distances prescribed by the authorities. All equipment is regularly cleaned and sanitized after every single use;

SPA & BEAUTY TREATMENTS

- The Spa is cleaned and sanitized daily, as well as massage cabins after every single treatment, thanks to the usage of nebulizer machines with 0.5% hydrogen peroxide solutions;

FITNESS CENTRES

- Fitness centres and fitness equipment are cleaned and sanitized daily, thanks to the usage of nebulizer machines with 0.5% hydrogen peroxide solutions;
- Social distancing must be maintained during training (at least 2 meters from other guests and staff members);
- Guests are kindly invite to sanitize all fitness equipment before and after each training section;

MINICLUB AND JUNIOR CLUB

- Mini Club and Junior Club activities are guaranteed;
- Outdoor activities will be preferred, indoor activities will be available only for a maximum of 4 children per time;
- Children from 10 years old are required to use face masks in the presence of other children;

SHUTTLE SERVICE

- Shuttle bus are cleaned and sanitized daily and after every single journey;
- Access to the shuttle bus is only allowed by wearing face masks;
- Seats will be limited in order to respect social distancing;

STAFF

- All employees are fully informed about COVID-19, it is mandatory to wear mouth and nose protections, and always keep the required distance to the guests.