

# COVID 2019 UPDATE

## At TRAVELROMA HOTELS since 1974.

We're more than a hotel, we're a home and a family, and we care passionately about each and every one of our guests – and that starts with your safety and wellbeing.

As we stand together against coronavirus, we've put a number of measures in place to ensure our guests and visitors remain safe, comfortable and protected.

We're staying up to date with all global and local governmental protocols and our ever-smiling reservations team is hard at work to answer all your questions and queries quickly!

Please see below for our latest updates.

## HYGIENE MEASURES

To keep everybody safe and happy, we've taken a number of measures to ensure hygiene standards are its highest.

Beyond creating notices providing hygiene best-practice info, we've increased daily cleaning with the frequent disinfecting of touch points like door handles, have implemented a policy for safe distancing during breakfast.

Our Laundry is certified with ISO9001:2015 which guarantees high International standards of a cleaning management structure and follows the ISO14065:2016 a European Standard that describes a risk management approach, called Risk Analysis and Bio-contamination Control (RABC), designed to enable laundries to continuously assure the microbiological quality of laundry processed textiles. The RABC approach applies for laundry market sectors where it is necessary to control bio-contamination, e.g. pharmaceuticals, medical devices, food, healthcare and cosmetics. In our case we apply it to our Travelroma Hotels to prevent risk of Covid19 contamination.

We'd like to thank you all for your ongoing patience, optimism and understanding as we deal with your questions and queries as quickly as possible. We can get through this together! Everything will be alright!