



LHP HOTELS

Stay Safe with LHP Hotels Group

LHP Hotels' commitment to safely host at its locations

LHP HOTELS has continued to follow in recent months the developments linked to the spread of the Coronavirus Epidemic that has shocked the whole world. While waiting to welcome our guests back with the usual warmth, and without prejudice to what distinguishes us that we are proud of, namely the excellence of our services and the attention to every detail, we have worked to implement a series of preventive measures, in line with the indications given by both the World Health Organization (WHO) and the government, to protect the well-being of all and ensure safety during future stays at our locations.

A series of procedures have been adopted and will be implemented until the end of the pandemic to protect personal health of everyone in all common areas and in the rooms, in the strictest compliance with current laws and regulations, so that our guests can enjoy their stay in a safe, protected and clean location.

HOSPITALITY

We will continue to perform the check in with the professionalism, kindness and sense of welcome that have always been our pride and joy; to preserve the necessary distances and to avoid close contacts, we have decided to use a plexiglass barrier to carry out the operations on arrival and departure in total safety.

We will also give the possibility to each guest who wishes to do a web check in advance, by filling in a special form where all personal data will be requested, in order to speed up the registration process on arrival and thus avoiding gatherings at the reception.

Upon arrival, all luggage will be sanitized before it is delivered to the rooms, in order to keep the rooms as clean and uncontaminated as possible.

Our staff will be equipped with masks, gloves and an infrared thermometer to measure body temperature, as an additional preventive measure for the health of all guests and staff.

COMMON SPACES

In addition to the regular cleaning operations that were already carried out several times a day in the past, we will carry out additional sanitizing operations in all the common areas and corridors of the hotel, using specific products such as those certified as medical-surgical devices to disinfect and sanitize floors and contact surfaces (handles, doors, handrails, lift push-buttons, electronic keys, etc.). The cleaning staff will be trained in advance and constantly informed about the new procedures to be adopted and the new ways to sanitize the environments ad hoc. Dispenser columns containing disinfectant gel will be placed at various points in the common areas.

ROOMS

Extraordinary cleaning and sanitizing procedures will also be adopted in the rooms, certified disinfectant products will be used as well as medical and surgical devices. Particular attention will be paid to all contact surfaces (doors, handles, wardrobes, furniture, bathroom shelves, television remote control, room temperature management plate, etc.). All the linen used in the hotel will undergo washing cycles with special sanitizing products and at high temperatures for an antibacterial effect.

BREAKFAST

In compliance with the provisions of the World Health Organization (WHO), breakfast will no longer be a buffet in a common area for all guests but will be served by our staff (equipped with mask and disposable gloves) on request in the breakfast room with service at the table or directly in the guest room with payment of the room service. Each guest will be able to notify the reception of their preferences and the time to receive breakfast itself.

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